

What We Stand For

Our values guide every decision - from the people we welcome into our team to the care we provide every day.

Kindness and Compassion - We begin every interaction with empathy. Whether it's a warm smile or a thoughtful gesture, we believe small acts of kindness brighten lives and build trust.

Reliability and Partnership - We are dependable, consistent, and committed to being there when needed.

Empowerment and Independence - We help clients make informed decisions and encourage autonomy and self-expression.

Dignity and Respect - We honour our clients' individuality, choices, and voice.

Joy and Connection - We celebrate life at every stage. Through shared stories, laughter, and meaningful moments, we create space for joy, belonging, and emotional wellbeing.



Our Services

The right care begins with *understanding...*

Every person is different. That's why we start by listening and taking the time to understand your situation, routines, preferences and goals before recommending the support that fits your needs.

Our services include:



Personal Care



Companionship



Errands and
Appointments



Meal Preparation and
Light Housework



Medication
Assistance



Early-stage
Dementia Support



Post-operative
Recovery



Respite
Care



Nursing



Palliative Care

Why Choose Haven Care?

We offer flexible support and real choice, helping clients remain in their own home or retirement village, surrounded by the routines and connections that matter most.



- **Relationship-led care** - we build genuine connections, not just task lists.
- **Carefully matched companions and caregivers** - matched by preferences, interests, and care needs. Experienced, reliable, First Aid certified, and Police vetted.
- **Small, consistent team** - familiar faces every visit, so trust grows naturally over time.
- **Supporting families** - we keep families informed, involved and reassured every step of the way.
- **Flexible** - options to suit your needs, from a one-off service, or a few hours a week, to 24/7 support.



About Us

Haven Care was founded from our own families' experience of caring for ageing parents. Our journey continues today, shaping the empathy, respect, and understanding we bring to every family we support.

Trish's journey began during COVID in 2020 when her mum was hospitalised. With few options, her parents moved into a retirement village, but it proved unsuitable when her dad became very ill. Supported by dedicated nurses and caregivers, Trish brought her parents home, giving her mother three more years of family, dignity, and love. Her father, now 96, still lives independently with in-home care.

Fiona stepped into caregiving unexpectedly when her dad became ill suddenly. She and her family worked together to keep life steady, prioritising care options that respected their parents' independence. While Fiona's dad has since passed away, she finds comfort knowing he felt loved and supported.

We walk alongside families with flexible, compassionate support - helping them make decisions at their own pace to move forward with confidence.



**We are working to
be Dementia Friendly**

Recognised by Alzheimers New Zealand

*"To care for those who once cared
for us is one of the highest
honours"*

- Tia Walker

Get in touch for a no-obligation chat:

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HAVEN CARE

Your Home Care Partner

In-home care that helps people live
meaningful, connected, and
independent lives - shaped by trust,
kindness, and genuine relationships.

