



About Us

Haven Care was inspired by personal experiences, providing a firsthand understanding of the emotional and practical challenges families face when a loved one needs care.

Trish's journey began during COVID in 2020 when her mum was hospitalised. With few options, her parents moved into a retirement village, but it proved unsuitable when her dad became very ill. Supported by dedicated nurses and caregivers, Trish brought her parents home, giving her mother three more years of family, dignity, and love. Her father, now 96, still lives independently with in-home care.

When Fiona's dad became ill in 2024, she and her sister supported their parents, balancing routines and tough decisions while respecting their independence. It wasn't easy, but together they made it work. Her dad passed away four months later, but Fiona is comforted knowing he felt their love and trusted that their mum would continue to be cared for.

Our experiences have shaped Haven Care's values. We know the journey isn't easy. But we can walk with you, offering a tailored plan with practical, compassionate care and reassurance.



"To care for those who once cared for us is one of the highest honours"

- Tia Walker

Get in touch for a no obligation chat about how we can help:

- 09 243 7088
- www.havencare.co.nz
- care@havencare.co.nz



HAVEN CARE

Your Home Care Partner

A home care experience where you and your loved ones feel respected, supported, and free to choose how you live



Our Values

We deliver care with the dignity, compassion, and respect we'd want for our own family.

Kindness and Compassion

We begin every interaction with empathy. Whether it's a warm smile or a thoughtful gesture, we believe small acts of kindness brighten lives and build trust.

Empowerment and Independence

We help clients make informed decisions and encourage autonomy and self-expression.

Reliability and Partnership

We are dependable, consistent, and committed to being there when needed.

Dignity and Respect

We honour our clients' individuality, choices, and voice.

Joy and Connection

We celebrate life at every stage. Through shared stories, laughter, and meaningful moments, we create space for joy, belonging, and emotional wellbeing.



Our Services

You choose the level of support that feels right for you - whether you prefer occasional assistance, regular companionship, or ongoing care. We offer options from short-term visits to full-time caregiver or nursing support. Whatever your needs, we provide reliable, relationship-based care.

We carefully match clients with caregivers based on individual needs and preferences, prioritising consistent care from familiar staff. This helps build trust and real connections.



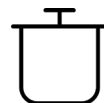
Personal Care



Companionship



Errands and Appointments



Meal Preparation + Light Housework



Medication Assistance



Early-stage Dementia Support



Post-operative Recovery



Respite Care



Nursing



Palliative Care

Why Choose Haven Care?

Our aim is to provide choices and support, enabling clients to remain in their own home or retirement village, surrounded by the routines and connections that matter most.



- Time taken to understand what matters to your family - daily routines, communication style, and cultural preferences.
- Care designed around your needs, values and wishes.
- Carefully selected team just for you - trusted, experienced and reliable. First Aid certified and Police vetted.
- Flexible options to suit your needs, from a one-off service, or a few hours a week, to 24/7 support.
- Empowering independence in your chosen home care setting.